

## Mediation Week 2024

### Workplace Mediation Seminar Happy Work Happy Life: Use of mediation in employee's compensation claims and other workplace disputes

**Date: 7 May 2024 (Tuesday)**

**Time: 9:30 am – 12:30 pm**

**Co-organisers: Department of Justice and the Labour Department**

**Venue: Function Hall, 1/F, Justice Place, 18 Lower Albert Road,  
Central, Hong Kong**

**Mode: Hybrid**

(The Seminar will be conducted in Cantonese, with simultaneous interpretation in Putonghua and English)

3 CPD Points are awarded from the Law Society of Hong Kong, Hong Kong International Arbitration Centre, Hong Kong Mediation Accreditation Association Limited, Hong Kong Mediation Centre, Mainland-Hong Kong Joint Mediation Centre, Financial Dispute Resolution Centre and International Dispute Resolution & Risk Management Institute.

Work is an important aspect of our lives. Unfortunate events such as injuries and disputes may occur in the workplace. Because of their size and resource constraints, small and medium-sized enterprises ("SMEs") are especially vulnerable to disputes. Mediation may be the antidote. To encourage the use of mediation in resolving disputes in employees' compensation claims ("ECC") and workplace disputes, Department of Justice and the Labour Department will co-organise a half-day thematic seminar in the Mediation Week 2024 with seasoned mediators and guest speakers from the legal profession and the insurance sector to share their professional knowledge and experiences in dealing with ECC claims and how to work together for a harmonic work atmosphere which will in turn bring better productivity for SMEs.

Time	Activity
9:30 – 9:45	<b>Opening Remarks</b>  <b>Mr Paul T K Lam, SBS, SC, JP</b> Secretary for Justice, Hong Kong SAR Government  <b>Ms Kwok Lai Mei, Karen</b> Senior Labour Officer, Operations Section 1, Employees' Compensation Division, Labour Department Hong Kong SAR Government

9:45 – 11:15	<p><b>Panel on Use of mediation in ECC disputes</b></p> <p>This session will provide an overview of mediation and compare it to litigation in terms of costs and time in resolving ECC disputes. The panel also discuss how SMEs could effectively employ mediation as a quick response tool in the case of claims.</p> <p>Moderator: <b>Prof. Dr Francis Law</b> President of the Hong Kong Mediation Centre; Chairman of the International Dispute Resolution &amp; Risk Management Institute</p> <p>Speakers: <b>Ms Vivian Chih</b> Barrister -at -law; Accredited Mediator</p> <p><b>Ms Fanny Fung</b> Senior Vice President, Head of Claims of Asia Insurance Company Limited ; Head of Claims of Avo Insurance Company Limited</p> <p><b>Mr Wilson Tam</b> Partner – Liability Defence, Kennedys; Accredited Mediator</p> <p>Q&amp;A</p>
11:15 – 12:15	<p><b>Presentation on Workplace Mediation</b></p> <p>Workplace is a dynamic place where people spend a large part of their daily lives. Nevertheless, when tension emerges, it may have an impact on employee well-being and productivity of employees. It may be even more detrimental for smaller organisations, since employees are more likely to work closely together and, if friction arises, they will be unable to avoid each other in the office or during everyday operations. This discussion would shed light on how mediation or mediation skills can be used in the workplace to the benefit of both employers and employees.</p> <p>Speakers: <b>Prof Cheng Wui Kei, Roy</b> Adjunct Professor of HKU SPACE; Certified Principal Trainer, Mediation Training Institute (USA)</p>

	<p><b>Ms Jody Sin</b> Solicitor, Wanda Tong &amp; Company Adjunct Professor of HKU SPACE</p>
12:15 – 12:30	<p><b>Sharing Session: SMEs &amp; Mediation</b> Mediate First Pledges / Star logo awardees from the SMEs sector would be invited to share their views and experience on how to blend mediation or mediation skills in their daily operation.</p> <p>Moderator: <b>Ms Jody Sin</b> Solicitor, Wanda Tong &amp; Company Adjunct Professor of HKU SPACE</p> <p>Speakers: <b>Rr Honby Chan</b> Immediate Past President, Hong Kong Institute of Real Estate Administrators; Managing Director, A1 Surveyors Limited</p> <p><b>Mr Alan Chiu</b> Managing Partner, ELLALAN</p> <p><b>Dr Jimmy Lau</b> Founder and Chief Executive Officer, Richform Holdings Limited</p>

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